

DEPARTMENT OF THE TREASURY

INTERNAL REVENUE SERVICE WASHINGTON, D.C. 20224

A message to America's Tax Professional Community from the Commissioner of Internal Revenue:

I'm pleased to introduce a new informational tool from the Internal Revenue Service that I hope will assist you as you help your clients understand and meet their tax responsibilities.

This new CD-ROM includes not only detailed information on a number of important tax topics, but also interactive links to related procedures, decisions, tax information publications, tax forms, and web sites. It's a "one-stop" electronic resource that includes targeted information "in one place"—something many of you have requested. And it's integrated with the IRS' Digital Daily web site, so that the information can be continually expanded and updated.

We developed the initial release CD-ROM for distribution at our October 2-3, 2001 Nationwide Tax Forum in San Francisco. It includes extensive information on Taxpayer Rights and Alternative Dispute Resolution--a focus of this particular forum. I hope you'll find the CD an excellent resource for information about the Appeals process and new programs that will improve this process.

This initial release of the CD-ROM also provides important information for those of you who assist or are interested in assisting low-income taxpayers, whether through established Low Income Taxpayer Clinics or through your private practice or other pro bono work. The CD-ROM includes information on low income taxpayer clinics; the earned income tax credit; tax issues for the elderly, farmers, aliens, and small entrepreneurs; the examination and collection processes; and assistance available from the Taxpayer Advocate Service.

I'm particularly interested in knowing whether this initial release CD-ROM serves your needs. I welcome your comments and suggested enhancements for the

next CD-ROM release. send your suggestions to taxpayer-rights@irs.gov. I am committed to building even stronger partnerships with tax professionals and look forward to your support and assistance with the development of this new informational tool.

Sincerely,

Charles O. Rossotti Commissioner of Internal Revenue